

# COMMUNITY & PROPERTY MANAGEMENT IN THE CLOUD

## Urbanise's Answer to the Complexities of Community & Property Management

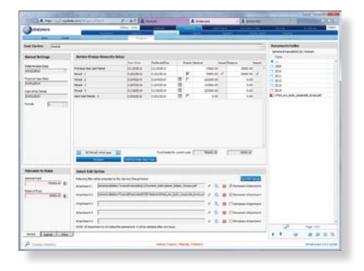
Community & property management companies face the challenge of efficiently managing a portfolio of properties and seamlessly orchestrating their significant differences in legislation, accounting and ownership. Without an effective and user-friendly management system to help them navigate the complexities of community & property management their service performance and customer care could suffer. Urbanise recognised a need in the market for a cloud based community & property management software that would simplify portfolio property management whilst catering to the complexities of the business with customised reports and community portals.

Developed over a 10-year period, Urbanise's community & property management solution is a world leading cloud product used to manage apartment buildings, commercial towers and large housing communities. Covering all aspects of community management from statutory record keeping, accounting, bank interfaces and electronic reconciliations, e-mailing and full document management, it is a complete and comprehensive end-to-end solution for a professional property management business.

### Accounting Made Simple - Customised Solutions in Portfolio Management

At its core, Urbanise's community & property management solution is a sophisticated accounting system for managing multiple real estate communities with key management and accounting functions including:

- Powerful cash and accrual accounting
- Cost centre accounting used to manage mixed use schemes
- Financial reports
- Automatic bank reconciliation
- Integration to credit card gateways
- Document management
- Task management
- Meeting management
- Budgeting
- Invoicing of service charges and utilities
- Email and word processing
- Procurement



The system is unique in that it allows community & property managers to run processes across one, multiple or all buildings with the possibility of managing cost centres, budgeting and invoicing on a building by building or unit by unit basis. In automating portfolio wide processes and tailored reports the Urbanise community & property management solution saves managers time and gives them flexibility and visibility.



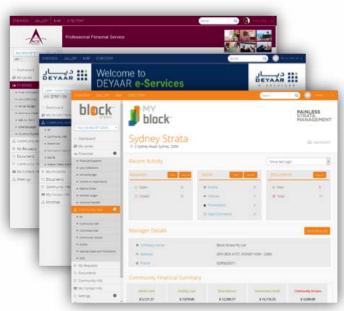
# **Cloud Technology**

As a cloud based platform, Urbanise's community & property management solution is accessible anywhere and anytime ensuring constant support and access to key information. Everyone can access key information and see updates, payments and modifications in real time. This significantly lowers the total cost of IT for our clients.

## Community and Communication Portal

Every community on the software gets a CMS enabled website and a sophisticated self-service portal for owners, tenants and board member called MyCommunity.

As both systems use the same back end technology and database the information sharing and user access control between both systems is seamless and automated. This means that reports and transactions in the accounting software are reflected in real time in MyCommunity translating into reduced managerial workloads, improved business efficiencies and ultimately enhanced customer service offerings. And with every property on the platform enjoying its own website, MyCommunity is an important community management tool. It creates a sense of community; helps improve customer service and can also be used as a powerful communication and marketing tool for property managers.



### **World Leading Support**

Urbanise has been developing and supporting real estate cloud solutions for over 12 years. The Urbanise community & property management solution is currently used to manage over 6,000 buildings in 13 countries including some of the most iconic real estate communities in the world.

The product is supported by a team of IT and real estate professionals from our offices in Australia, Malaysia, Singapore, South Africa, UAE and UK. This means that we are typically available up to 18 hours a day 6 days a week to assist with any enquiry.

#### **ABOUT URBANISE**

Urbanise is the first cloud-based Building Service Delivery platform. With remote asset monitoring, dynamic workforce management, property accounting and an e-commerce portal for building occupants, the Urbanise platform completely transforms the traditional approach to building operations. Its disruptive technology seamlessly outperforms conventional building management solutions and offers service providers real time visibility and control, reduced costs and new revenue streams.

Listed on the Australian Securities Exchange (ASX), the Urbanise platform is integrated in over 6,900 buildings including some of the most iconic towers and communities across Australia, Malaysia, Singapore, South Africa, UAE and the UK.

Find out more at www.urbanise.com

# Features & Benefits

- Automatically tailored legislative reports and documents
- All financial information from the community & property management solution is updated in real time in the community portal
- Cloud based technology ensures constant access to information from anywhere anytime
- Improved communication and customer care with the community portal
- Reduced manager's workloads and improved business efficiencies





