

# 2016 Financial Results

Half year ended 31 December 2015 (1H16)

Monday 29 February 2016



# 1H16 overview


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- Revenue up 10% to \$3.7 million (1H15: \$3.3 million).
- Revenue plus sales backlog<sup>1</sup> for 1H16 of \$5.6 million.
- Majority of sales backlog amount expected to be booked during FY16.
- Cash receipts from customers of \$5.1 million, exceeding full year FY15 cash receipts.
- Earnings before interest, tax, depreciation and amortisation (EBITDA) loss of \$5.4 million (1H15: \$0.5 million).
- Net loss after tax of \$4.5 million (1H15: \$0.05 million).
- 13 new customers signed for 1H16 (1H15: 6 customers).
- Strong balance sheet position with capital raising post 1H16 to accelerate growth.

<sup>1</sup> Sales backlog defined as devices which have been contracted but not installed. In a majority of cases, initial payments have already been received. Due to late device deliveries, revenue will be recognised as devices are deployed.

# THE URBANISE PLATFORM



An aerial photograph of New York City at sunset. The sky is a mix of orange, pink, and blue. The city is densely packed with skyscrapers and buildings, with the Hudson River and East River visible in the background. The text is overlaid on the lower half of the image.

# Urbanise is re-imagining the future of service delivery for cities

We are challenging status quo and thinking of **smarter** ways to service our **cities**





# The urbanise Platform

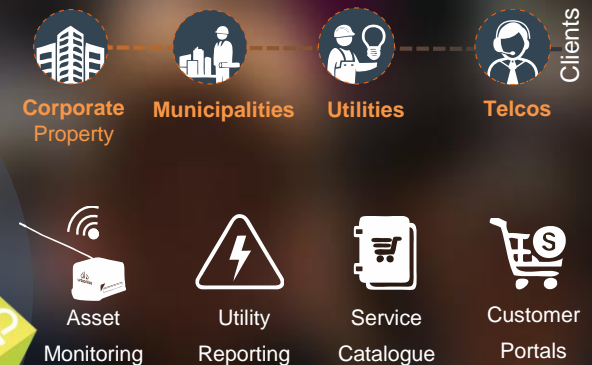
## TRADITIONAL BUILDING OPERATORS



## ADVANCED BUILDING OPERATIONS

Efficient and effective service delivery

## NON TRADITIONAL BUILDING OPERATORS



## IOT

(Internet of Things)

Enhanced visibility & response

## 21ST CENTURY

CUSTOMER SERVICE

Service anywhere anytime

# SMARTER WAYS TO SERVICE OUR CITIES

# Business benefits of a unique platform



## Strata Management

Strata management made simple with faster response times and improved efficiency



## Asset Monitoring

Real time visibility, strategic control and reduced risk of asset breakdown



## Mobile Workforce

Streamlined operations, improved communication and customer service



## Operation Centre

Faster response rate, reduced operational overhead costs, improved efficiency



## Service Catalogue

Additional revenue streams with potential EBITDA uplift



## Utility Reporting

Energy optimisation and related cost savings

# The Urbanise eco-system

With a **single point of access** to this unique set of functionalities, the Urbanise platform creates an **ecosystem** with real business benefits for clients



Easy to deploy

Cost saving

Scalable and flexible

New revenue streams

The Urbanise Platform offers service providers the tools to **service cities in smarter ways** and **empowers** them to focus on the bigger picture – more efficient buildings and facilities, genuine customer service and less time spent on administration and troubleshooting.

# EXECUTING OUR STRATEGY



# Route to market is to target Tier 1

Around **20 operators** in each region manage a large percentage of the **high value / high density buildings** in a city.

Premium Office Buildings  
Premium Apartment Towers  
Gated Communities  
Corporate Office Portfolios  
Distributed Branch Offices  
Government Contracts  
Service Aggregators

**Tier 1**  
**Integrated**  
**Service Providers**

**10-20**  
companies

**Urbanise**  
primary route to  
market

Office Buildings  
Apartment Blocks  
Factories

**Tier 2 Single Service**  
**Companies**

**Hundreds**  
of companies

Offices  
Homes

**Tier 3 'Man in Van' Service**  
**Providers**

**Thousands**  
of companies

# Tier 1 traction

Growing traction in 1H16 with Tier 1 customers working directly with Urbanise or developing distribution channels with our partners. Below are some of the customers who have first stage deployment of Urbanise technology:

Property Managers	Facility Managers
Jones Lang LaSalle (AUS)* Cushman & Wakefield (AUS)* Mainstay (UK)* Aldar (UAE)	ARA (AUS & SEA) Programmed (AUS)* Axis (UK) Key FM (Europe)
Corporate Asset Owners	Other Service Providers
Caltex (AUS)* Jumeirah Group (UAE)* Citibank (AUS)* Hoyts (AUS)* Dubai Parks & Resorts (UAE) Emaar – Burj Khalifa (UAE)	Basatin (UAE) Aurecon (SEA)* MWH (Global)*

\* Currently in initial phase with accelerated rollout planned to commence when devices are available. No material revenue recognised with significant future revenue opportunities over 12-36 months.

# Tier 1 case study – Dubai Parks & Resorts

- Dubai Parks & Resorts will become the region's largest theme park - with the \$US2.7 billion development of three separate theme parks, one water park and 2M assets under management spread across 25 million square feet in Dubai.
- Consortium members include motiongate™ Dubai, a Hollywood movie inspired theme park; Bollywood Parks™ Dubai, showcasing the authentic Bollywood movie experience; and LEGOLAND® Dubai, the first LEGOLAND® theme park in the Middle East; together with the LEGOLAND® Water Park.
- 6.7 million ticketed visits projected for the first full year of operation in 2017.
- Consortium required scalable, flexible asset management platform.
- Urbanise selected for this development over incumbent global asset management system Maximo from IBM.
- Rollout underway for asset management and workforce management.
- Currently in discussions regarding integration device monitoring.



# 1H16 announced contracts

## Selection of announced contracts in 1H16

- **Key FM** – UK – FM services delivery – customers in 21 countries.
- **Interactive** – Australia – energy monitoring – 2,000 customers.
- **Networked Solutions** – Qatar – services to worker communities.
- **Sigma Estate Management Services** – South Africa – strata management – 5,000 units.
- **Strata Care** – Australia – services delivery – 6,000 apartments.
- **Programmed Integrated Workforce** – Australia – critical asset monitoring – 120 buildings.
- **Sabian Projects** – UK – potential customer base of 154,000 residents and over 50 commercial buildings.
- **TopNotch Property Services** – South Africa – community and property functionality for more than 9,000 units.
- **Pivotal Procurement Australia** – Australia – full functionality – streamlining procurement processes.

*A total of 13 contracts were announced during 1H16, up 117% on 1H15*

# Expanding range of platform usage fees



Asset  
Maintenance

**\$100**

per building account  
/ month



Strata  
Management

**\$2.00**

per unit account /  
month



Mobile  
Workforce

**\$50**

per workforce  
account / month



Operation  
Centre

**\$25**

per agent account /  
month



Asset  
Monitoring

**\$10-25**

per smart sensor /  
month



Utility  
Reporting

**\$25**

per smart meter /  
month



Service  
Catalogue

**\$2.50**

per occupant  
account / month



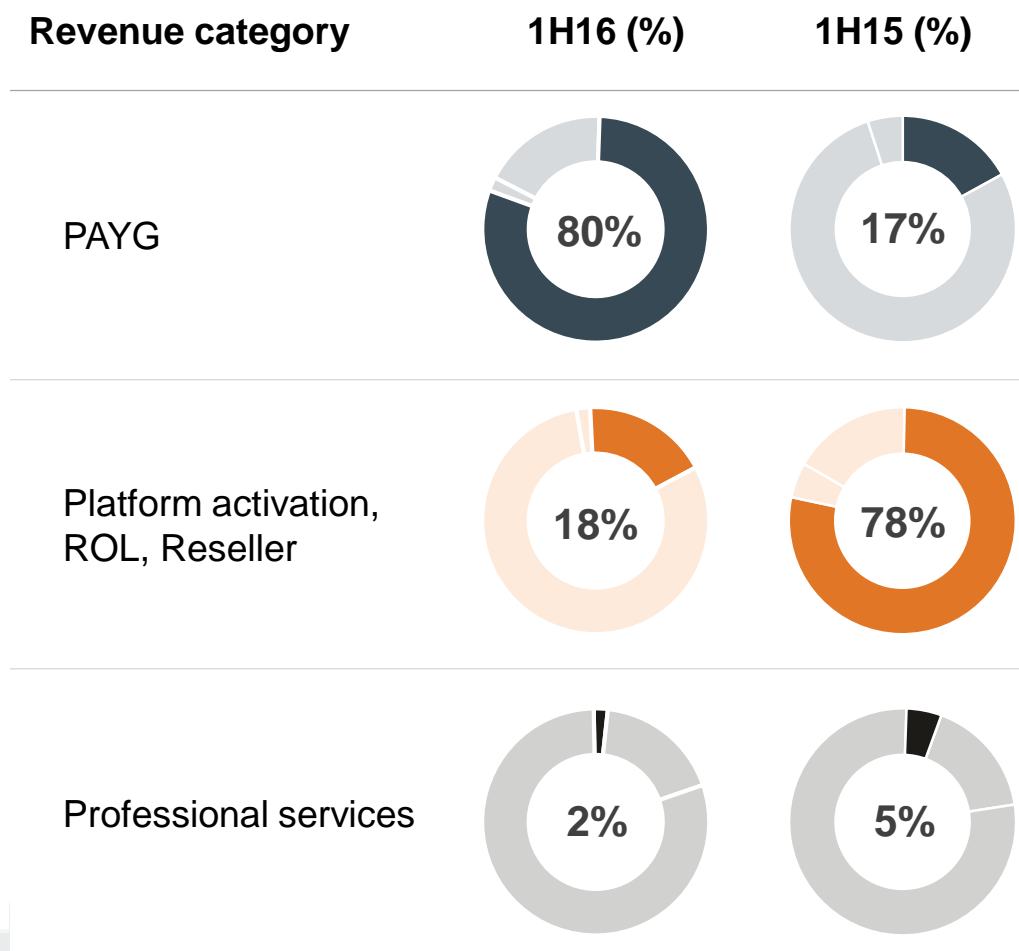
Customer  
Portals

**\$1,000**

per portal / month

Note: These are 'Starting From' prices, customers may be provided discounts on a case by case basis based on volume or up front payment, and alternative bundled pricing plans.

# Changed revenue mix



- Following FY15 result feedback management significantly restructured the company's revenue mix for 1H16.
- Shift away from Platform Activation Fees with extended finance terms to PAYG SaaS revenue structure.
- Approach in-line with November 2015 update.
- Change reflected in cash profiles with all revenue cash covered.
- Agreements with Platform Activation Fees are now all cash in-year deals.



# Mystrata delivering growth

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- Mystrata acquisition 1 June 2015.
- Initial integration complete.
- Integration of Mystrata and Urbanise front-end interface underway.
- Increased Mystrata units by 16% during 1H16.
- Positive cross-sell results with existing Mystrata clients starting to purchase the Urbanise platform.
- Mystrata development team now co-located with Urbanise's development office in Europe to drive further integration capability and technology enhancements and to improve cost efficiency.

# FINANCIAL PERFORMANCE

# 1H16 performance

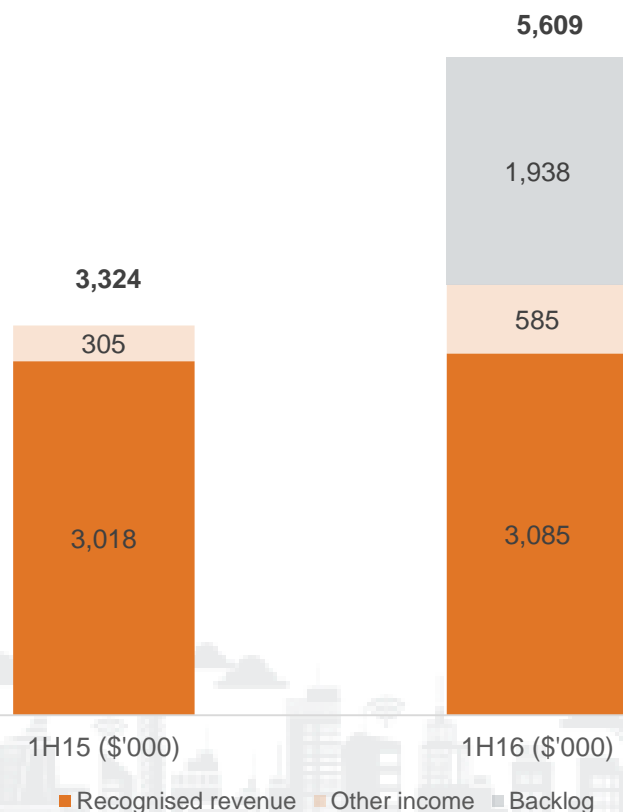
A\$000	1H16	1H15	Variance
Revenue	3,671	3,324	347
Expenses	(9,460)	(3,129)	(6,331)
EBITDA	(5,387)	531	(5,918)
Profit / (loss) after tax	(4,546)	(52)	(4,494)

- Revenue up 10% on 1H15 with 13 new client agreements secured in 1H16; expected to begin positively impacting results over the next 12 months.
- Sales backlog not recognised as revenue in 1H16 due to delayed delivery of devices.
- Expenses increased primarily due to:
  - Ramp up of global resources – 70 employees at the end of 1H16 compared with 21 at the end of 1H15; and
  - Non-cash contingency expense of \$850k booked in 1H16 reflecting strong Mystrata performance and likelihood of increased earn-out payment (no cash effect in period).



# Revenue including backlog

## Revenue including sales backlog



- Revenue, including sales backlog, of \$5.6 million.
- Approximately \$1.9 million sales backlog not recognised 1H16 due to delayed 3<sup>rd</sup> generation device delivery.
- Sales backlog defined as devices which have been contracted but not installed.
- In a majority of cases, initial payments are held and will be recognised in revenue as devices are deployed.
- Expectation is to book majority of sales backlog amount during FY16.
- No backlog revenue during 1H15.

# Backlog cause

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- Demand for devices is growing, orders placed and initial payments received – revenue will be recognised as devices are deployed.
- Delay in delivery caused by shift to 3<sup>rd</sup> Generation monitoring technology being behind schedule.
- First shipment received in February 2016 and remainder due March 2016 – delayed from early December 2015.
- Next generation technology delivers extended battery life, environment-proof enclosure, reduced data consumption and increased network reliability.
- Currently working with supply chain to expand capacity and decrease lead times.
- Urbanise has now developed additional proprietary features for Tier 1 customers enabling them to roll-off incumbent software platforms to Urbanise.

# Employees and expenses

Department	2H15 costs* (\$'000)	Employees at 30 Jun 15	1H16 costs* (\$'000)	Employees at 31 Dec 15
Customer Engagement	2,781	32	3,343	31
Finance/HR/Admin	1,671	8	2,728	8
Technology/Operations	836	25	1,987	31
<b>Total</b>	<b>5,288</b>	<b>65</b>	<b>8,058</b>	<b>70</b>

- Increased employee costs consistent with our global growth plan, with significantly increased customer facing staff and strengthened finance, HR and administration functions (1H15: 21 employees).
- On 1 June 2015, Urbanise added 28 additional staff as a result of the Mystrata acquisition. 2H15 reflects Mystrata employee expenses for one month compared with six months in 1H16.
- Five additional staff hired during 1H16.

\* Costs include travel, marketing, rent, administration and other employees associated costs.

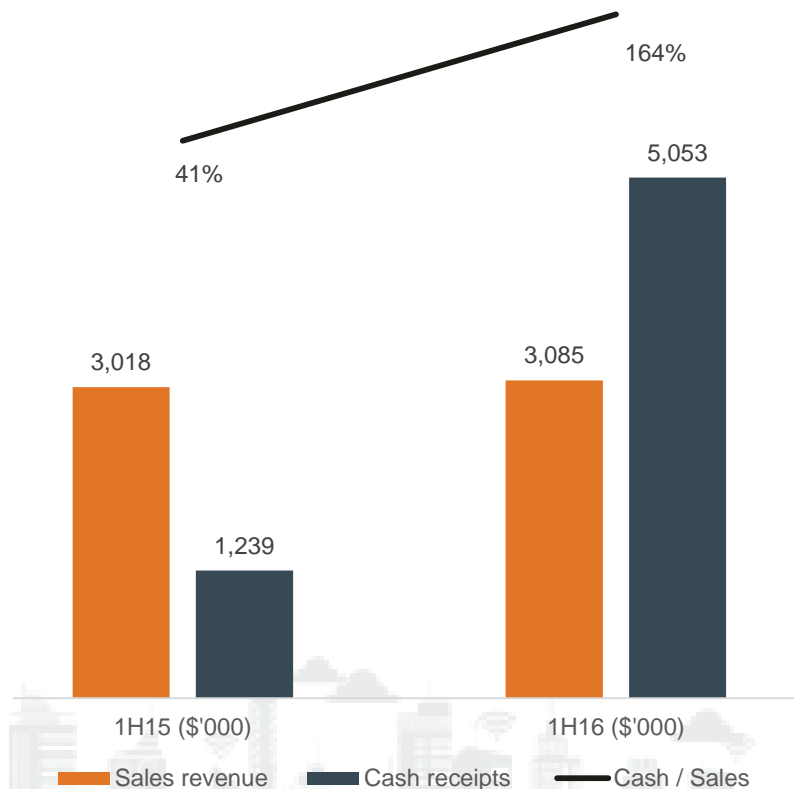
# 1H16 cash flows

A\$'000	1H16	1H15	Change
Net cash provided by / (used in) operating activities	(4,133)	(2,585)	<<
Net cash provided by / (used in) investing activities	(1,129)	(612)	<<
Net cash provided by financing activities	1,820	19,039	<<
Net increase in cash and cash equivalents	(3,442)	15,843	<<

- \$5.1m cash receipts from customers.
- \$9.7m million in cash used for operating activities – payments to suppliers and employees to fund growth.
- \$0.5m received in grants.
- \$1.8m received from share options maturing.

# Revenue cash coverage

Cash receipts / Sales revenue

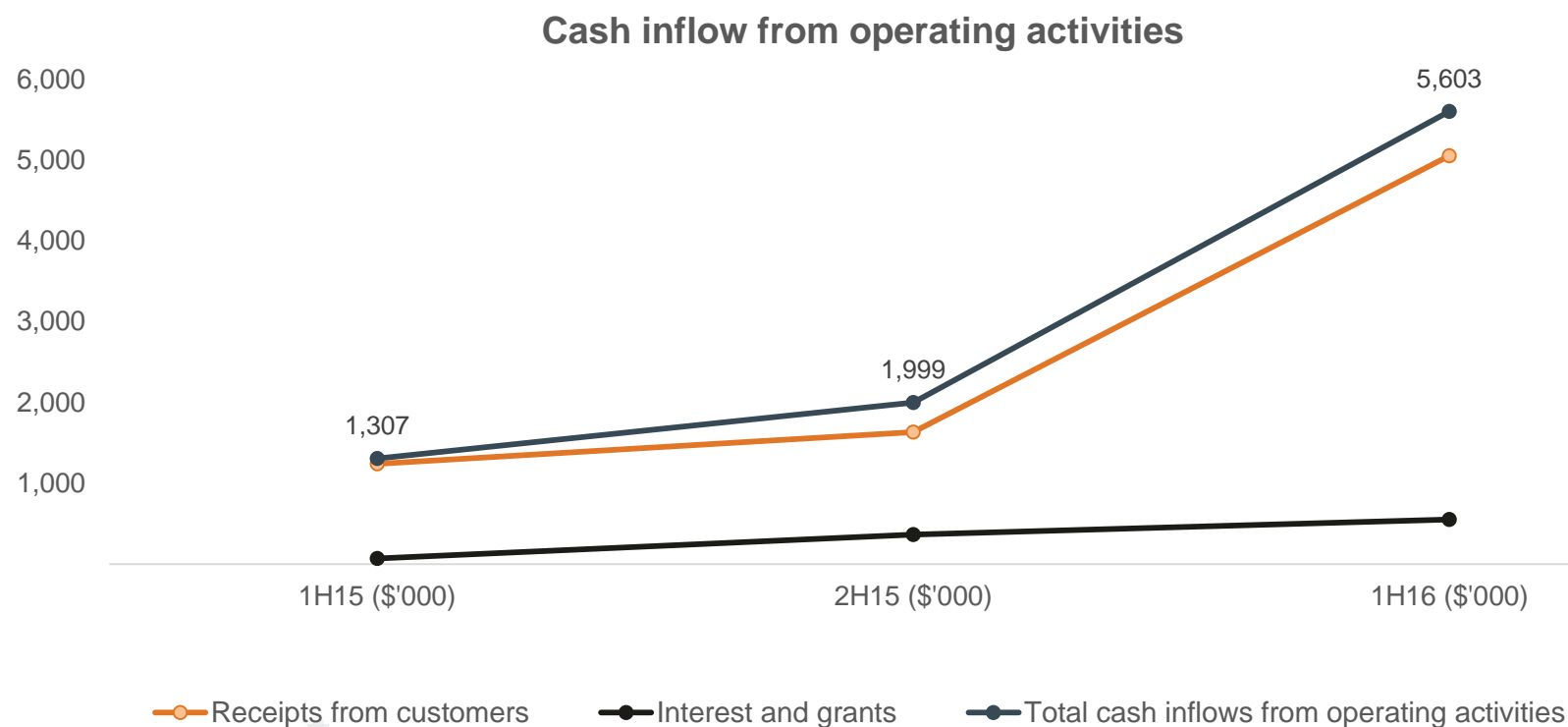


1. Cash/sales defined as: Cash receipts from customers / Sales revenue

- Cash coverage of revenue increased significantly in 1H16 in line with shift away from Platform Activation Fees with extended finance terms to PAYG SaaS revenue structure.
- Expect cash receipts from sales as a percentage of sales revenue to normalise at approximately 70-90% as:
  - Device backlog is cleared; and
  - Platform activation fees with extended finance terms move to cash-in year deals.



# Cash inflow from operating activities



Cash inflow from operating activities continues to improve in 1H16 compared with previous periods.

# Balance sheet remains strong

A\$000	31 Dec 2015	30 Jun 2015
Cash and cash equivalents	8,768	12,243
Other assets	1,809	851
<b>Total assets</b>	<b>51,771</b>	<b>52,209</b>
Borrowings	-	-
Total current liabilities	6,675	4,758
<b>Total liabilities</b>	<b>6,733</b>	<b>4,797</b>
<b>Total equity</b>	<b>45,038</b>	<b>47,412</b>

- No debt.
- Strong cash balance of \$8.8m at 31 Dec 2015 – \$13.1m at 24 Feb 2016.
- Liabilities increased mainly due to:
  - Deferred revenue where invoices have been raised but services yet to be provided (attributable to device backlog); and
  - Deferred earn out settlement related to the acquisition of Mystrata (no cash effect in period).

# PRIORITIES

# FY16 focus

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- Sign further Tier 1 customer agreements with immediately recognisable revenue and cash collected in FY16.
- Install next generation monitoring technology devices with rapid integration into recently signed Tier 1 customers – driving extra software usage.
- Deliver full year revenue mix in line with November Update.
- Complete Mystrata interface with Urbanise platform for easier cross-selling.
- Additional staff hires, as needed, to support customer demand in key geographies.

# Current pipeline

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- Strong growing, global sales pipeline (rolling twelve months).
- Larger opportunities from Tier 1 customers.
- Regional Tier 1 customer contracts delivering potential for international rollouts.
- Forecast near-term device demand in Australia in excess of 35K sensor points.
- Device monitoring-based asset management revenue supporting pull-through of broader Urbanise platform usage.



# Capital raising – fund use

- Urbanise issued 10 million new shares on 3 February 2016 to raise \$6.5 million in additional capital from two supportive long-term investors.
- Funds will be used to:
  - Accelerate development of dedicated customer mobile solutions;
  - Increase patent coverage for Urbanise solutions;
  - Appoint specialist sales staff to lead large sales verticals;
  - Implement internal ERP; and
  - Appoint COO and increase supply chain management and implementation management.



# APPENDICES

# Urbanise customers

## Europe



## Europe



## MENA



# Urbanise customers

## MENA



## MENA

## SE Asia



## SE Asia

## South Africa



# Urbanise customers

## South Africa



## South Africa



## Australia





# Urbanise customers

## Australia



## Australia





# Forward looking statements

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